

The 8 Keys to an Employee-Centric Workplace

We're now living in a virtual economy. Business success is driven by the employees who make the digital experience a positive one for customers. Happy employees lead to happy customers.

Keeping employees happy isn't a matter of budget. It's a matter of priorities. Put your employees first and they'll reward you with better work, better customer service and more loyalty. Put employees low on your priority list, and they'll leave you for a company that puts them first.

Even smaller companies can achieve greater employee happiness and loyalty with these 8 keys to success.

1. Connection

Successful individuals have strong relationships across the company – and successful teams are also the most connected to the rest of the company.

2. Communication

Much of the negativity your employees are feeling can be solved by better communication.

3. Transparency

There is a high correlation between transparency from leadership and employee happiness. Employees also benefit from the knowledge of their colleagues in other departments.

4. Trust

Help your employees to trust the company leadership. This will help eradicate negativity in the work place, and grow employee engagement and satisfaction.

5. Engagement

Businesses with high employee engagement have 28% less internal theft and 21% higher productivity.

<http://www.gallup.com/businessjournal/190352/managing-employee-risk-requires-culture-compliance.aspx>

6. Collaboration

Collaboration leads to increased knowledge sharing and improvements in processes. Collaboration is a culture as much as a practice.

7. Accountability

Micromanagement kills trust and drains employee motivation. Help employees hold themselves accountable to create a higher-performing company.

8. Growth

Companies grow when employees grow. Give them opportunities for advancement.

Make the Change

Take care of your employees, and they'll take care of you.

Source: <https://axerosolutions.com/blogs/timeisenhauer/pulse/393/the-rise-of-the-employee-centric-workplace-and-the-fear-of-falling-behind>